

Ques4. Write the full form of the following:-

(4 Marks)

- a) PIN - _____
- b) STD - _____
- c) SMS - _____
- d) ISD - _____

Ques5. Answer the following questions:-

(12 Marks)

A. What is Communication? Why is it important?

B. What is Telephonic Communication?

C. Name the means of communication? Provide an example for each.

D. How do people who cannot hear or speak communicate?
